

Thomas Jefferson College of Population Health
Quality Improvement and Patient Safety Leadership Program
January 2026-June 2026

Session Date	Title	Presenter(s)	Agenda	Time	Objectives
Session 1	Proactive Risk Assessment and Retrospective Cause Analysis	Maureen Frye	<ul style="list-style-type: none"> • Overview of Risk Assessments • Scenario-Based Root Cause Analysis • Contrasting Safety I and Safety II • Causal and Contributory Factors and Action Planning • Prospective Risk Assessments 	8:00 am -11:00 am	<ol style="list-style-type: none"> 1. Differentiate the role/value of proactive versus reactive cause analysis for reducing patient harm. 2. Describe the key steps in conducting a cause analysis to identify the root causes in the provided scenario for improvement. 3. Apply Safety I and Safety II theory when considering and conducting risk mitigation. 4. Discuss the value of proactive risk assessments in identifying and prioritizing mitigation efforts that result in safer care and operations.
Session 2	AI in Healthcare	Brian Green	<ul style="list-style-type: none"> • AI Fundamentals for Health Care Administrators • AI & Patient Safety: Reducing Risk at Scale • AI in Clinical Quality Improvement • Governance, Ethics & Trust 	8:00 am -11:00 am	<ol style="list-style-type: none"> 1. Explain core AI concepts relevant to health care administration. 2. Identify high-value AI use cases that improve patient safety and clinical quality. 3. Assess where AI fits within established quality improvement frameworks. 4. Evaluate risks, limitations, and ethical considerations of AI adoption.
Session 3	High Reliability Leadership and Complexity Science	Doron Schneider	<ul style="list-style-type: none"> • Leading or Following in a Complex Environment • Complexity Science: A Leadership Primer • High Reliability and Standardization: Barrier or Catalyst? 	8:00 am -11:00 am	<ol style="list-style-type: none"> 1. Describe the role of Leadership in a Complex Environment 2. Recognize factors that lead to team effectiveness within a complex system. 3. Describe complexity science. 4. Relate the tenets of a complex adaptive system to health care. 5. Apply the concept of implementation science to a quality or safety improvement project.
Session 4	Health Law and Ethics	Logan Geen	<ul style="list-style-type: none"> • Foundations of Health Law & Ethical Frameworks • Legal Responsibilities in Healthcare Organizations 	8:00 am -11:00 am	<ol style="list-style-type: none"> 1. Describe key health law principles and ethical frameworks that guide healthcare decision-making.

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			<ul style="list-style-type: none"> • Ethics in Clinical and Administrative Decision-Making • Regulatory & Compliance Landscape 		<ol style="list-style-type: none"> 2. Analyze common legal and ethical issues encountered in healthcare organizations using structured case analysis. 3. Apply ethical reasoning and legal awareness to leadership decisions that balance patient rights, organizational risk, and regulatory compliance.
Session 5	Leadership Perspectives in QI	Shane Flickinger Tracey Boggs	<ul style="list-style-type: none"> • Defining Leadership in organizations and the Quality and Safety Project Role • Overlap /Complementary Functions of Leadership & Management • The Project Leadership Matrix • Understanding and applying Psychological Type Preferences for Leadership Impact 	8:00 am -11:00 am	<ol style="list-style-type: none"> 1. Examine the processes and complementary functions of Leadership and Management in practice, as well as their impact on project roles. 2. Identify opportunities within the Leadership/Management Transition Model to enhance leadership performance. 3. Evaluate personal leadership strengths and weaknesses through self-assessment, a time management tool, and peer feedback. <p>Model Inclusive Leadership principles in your practice.</p>
Session 6	Presentation Skills	Pam Walter	<ul style="list-style-type: none"> • What's new in poster design • Why the QR code? • Graphics & Graphical Abstracts • Building a poster • Presentation Skills/Tactics 	8:00 am -11:00 am	<ol style="list-style-type: none"> 1. Design poster content to be succinct and target viewers' needs. 2. Employ tactics to improve presenting whether virtually or in person.

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